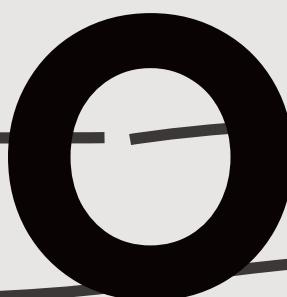
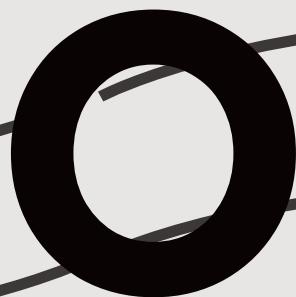
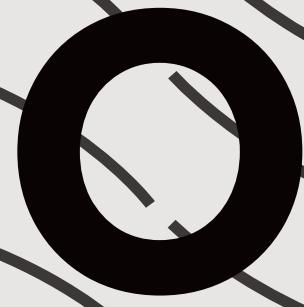
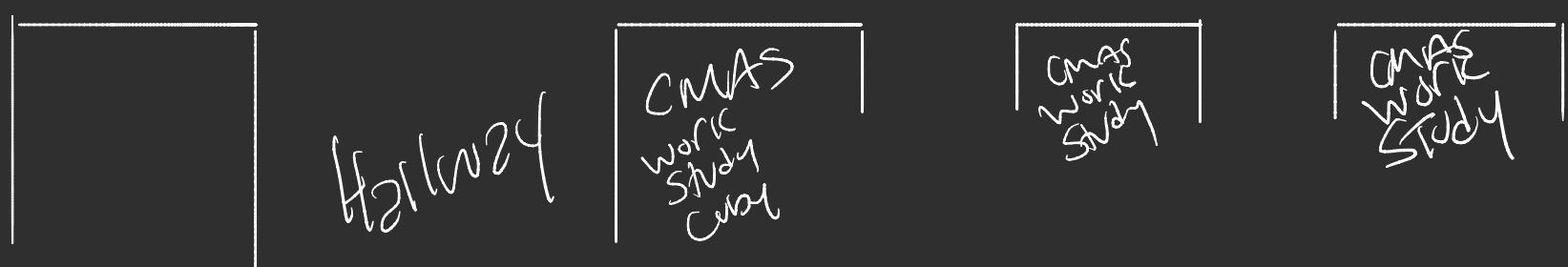
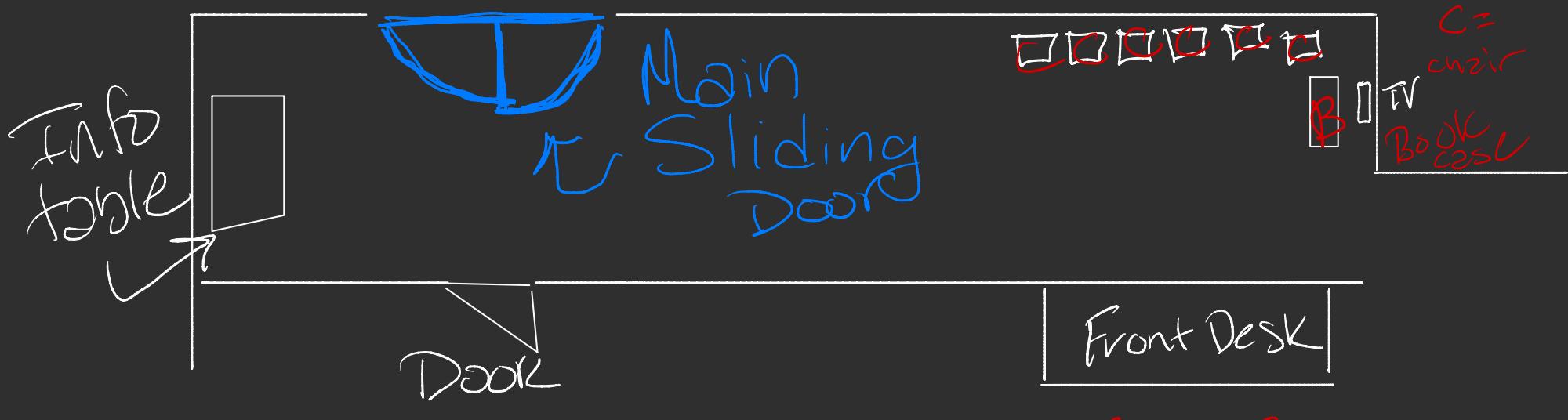


G





March 6, 2025 OB #1

Observer
Comment

Time:

Arrived @
1345

Arrive @ site
3x SW @ PD
2x M = IWM, IBM
WF short in stature
talking w/ one of 2x
SWs @ PD

1353
BM SW makes comment
to one of VA staff,
Jennifer(?) about online
training she is attending
and asking if it is
boring

1358

BM SW Yawns

Assuming
they
are tired

1700 Vet student
(300 total)

VMA → CMAS

Time:
1401

1402

1410

1412

1416

1422

Shift change

BF Young Student
wearing blue sweat
shirt and blue t-shirt
w/ Hispanic young
student blue sweatshirt
and blue shorts

will come over and
asked why I was here.
chatted for 19 minutes.
student come in
male *

Female White Student
Come in

Hispanic Male Student
Young black shirt

Hispanic male student
brown shorts striped
guess shirt pink & white

Observer
Comment

Julie
is Hispanic
student

Joye
is female
black
student
name

Time:
1431

Hispanic male black ball cap
black shirt
tan pants inquiring
about benefits.

Observer
Comment
GFBW

1436

Hispanic male black pants
grey shirt tan hat
has an appointment

P911

1437

Emmanuel → inquiring
about early registration

1440

Pink & White striped
Hispanic student
talking with W.I.)
& Jennifer

25% Female
60% Hispanic

Time:

1444

Observer
Comment

Prepare to leave,
Talked to Julie
and asked her
and the other
student workers
name.

1450

March 19 2025 - CMAS Front Desk
OB#2

Time:
1230

Arrival and checkin @ CMAS

OC:

3x HF at Desk

very
chatty

2x in hats and sweaters

1242

HF inquiry about ROTC
and the location

1257

HF Blue Shirt White
Shorts inquiry about
VA Benefits

1302

HF Black sweatshirt/white
shirt blue jeans, joined
the front desk

1314

HM inquiring about
Verification of Enrollment
Brown shirt, blue shorts

~~very
chatty
when
no one
up front~~

1319

Other staff having personal
conversations about
coursework, personal
lives outside of
School.

^{*}
lots of
personal
conversations

Time:

1321

Personal convo. cont.

Talking about hair

OC:

Convo
quite

Random

1322

WM black adidas T-shirt

blue jeans inquiring
about certifying
courses

1323

CMAS Director left w/
student worker on
a "Field Trip" to
Scout potential tabling
spots

upcoming
event?

1325

AM Black ball cap white
T-shirt, Tan Shorts, yellow
shoes, Inquiring about
course certification under
Chapter 35. Payment
Plans

student
wks
confused
&
worried
about
funding

3.12% growth YoY

16% Military Affiliated YoY

Time:

1332

OC:

Starting to wrap up
my hour.

Staff - WF Brown
blouse, black shirt
and black flowered
dress started to
conduct PDS with
the student workers.

1338

HM + HF Blue Polo + Blue
Jeans + Blue Shirt
+ Jeans Asking questions
about Hazlewood

Father
+
Daughter?

Time:

OC:

A = Asian

H = Hispanic

W = White

B = Black

most students
come into inquire
about the benefits
they are eligible
for.

1,1270

(Certifying official)

60% of the 6300
are using dual
benefits

Staff Meeting
March 20, 2025

CMAS - Conference Room
OB#3

Time:

1310

Staff meeting w/ student workers

2x M 2xW

7x F 2xW 3xH 2x B

1315

VR&E Services

1317

Tony ^{Mental} Healthcare JPC
4th floor Shared
between VIW, Alamo

Walk-ins

enroll vets in VA
Healthcare/mental
including claims

Tony - Bravo Price

1331

VSOC counselors handle
veterans benefits as
they transition

Howard
2 VSOC
Handing
Soc
vets.

OC:

Time:

OC:

1332

will talk about his role

1342

not every issue is
academic

1344

CWF = coffee w/ Vets
Place to meet community
partners along w/
fellow Vets

~~this
is
valuable~~

1346

Vet Cording ceremony

1354

Student workers req'd to
attend 2 PDs

1356

HF walked into meeting

1359

less than 10% Vets apply
for FAFSA

Time:

1402

Staff Meeting ends

OC:

13

chairs

tan +

blue

wheely

chairs

2 TVs

on

wall

2 white

Boards

1410

Meeting continue talking
about Vet. issues.
and dif scenarios.

1415

1421

Dr. Logan walked into
conf. room.

1423

Dr. Logan left conf. room

1424

Meeting Ofc. adjourned.

April 4, 2025 CMAS Front Desk
OB# 4
Friday *

Time:

1445

OC:

arrival at CMAS

UPON ARRIVAL 2 STUDENT WORKERS AT DESK

1 WM, 1 HF

WEARING: black tshirt
kaki pants

HF = grey snoopy sweatshirt
blue jeans

1451

WM Long Brown hair
Black T-Shirt
Brown pants inquiring
about VA benefits &
VA education benefits

Purple
VR
week
Poster
new
JP
Sof

1454

AF STUDENT WORKER
JOINS OTHERS AND
ASKS HOW THE
OTHER 2 ARE DOING

MPR
Chidran

Time:

1458

OC:

HF Student worker
leaves front desk
for the day

OC: SW working on
Emergency Action
Plan

1504

New SWs join front
desk. WM black tshirt
grey sweatpants
+
WF pink t-shirt
brown pants

1522

HF SW yellow t-shirt
blue jeans Hanging
stick figure like
cardboard on CMAS
Outer window†

Time:

1534

Several SW working on
other projects.

Spring cleaning

OC:

Personal
Conversations

OC: A lot of personal
conversations between
SW's

1538

2 HF white shirts blue
1 blue jeans.

Both inquiring about VA

education benefits

Handed forms to enroll

1539

HM blue + red button up
blue jeans

Inquiring about family

member transferring
education benefits

N

Legacy

Forms
Old
School
Paper

Chapter
30.

Time:

1546

OC:

Prepping to leave.

Not much going on.

SW's continuing to
Clean *

April 10, 2025 - CMAS Front Desk

OB# 5

Time:

OC:

1201

Arrival to CMAS

2 - SW @ DESK

Both female

WF / HF

HF = Blue sweat shirt
Black shorts

WF = Blue t-shirt
Blue jeans

1230

SW shift change

WM - Green t-shirt
Black shorts

has joined desk

1233

HF Ball cap black t-shirt
Blue jeans

Reviewing education benefits
and summer
enrollment

Hesitant?
Nervous
to other

Time:

1254

OC:

HM CH 3S paperwork.

Application 4 benefits

BIK, T-Shirts, blue jeans

1259

HM Yellow ball cap

blue tshirt/blue jeans

Handed booklet

VA Benefit questions

1300

HM white button up

green pants

Summer Class issues

1311

end of observation

Super quit

quiet
day

